Using Ava & Adam, our assistants

Guides for authors, reviewers and readers

PLOMSE Editorial Office · https://plomscience.com · 2026-11-17

Ask Ava and Adam about journals, submission, peer review, fees and open access, and get a journal suggestion for your paper.

Ava (publishing advisor) and **Adam** (author ambassador) are the PLOMSE virtual assistants. They answer common questions about publishing with PLOMSE at any time, in seconds, using information from this website.

Open the chat

- Click **Chat with Ava** in the chat bubble at the bottom corner of any page (the bubble says **Hi! Need help publishing your research?**).
- Or use an **Adam** card – on the Submissions pages, the article lists and information pages – which opens the chat with a ready-made question.

Ask a question

Type your question in **Ask me anything…** and click **Send**, or click one of the quick questions:

- **Find the right journal for my paper**
- **How do I submit a manuscript?**
- **How does peer review work?**
- **Is it open access?**

Answers are short and usually include links to the right page. You can close the chat with **Close** (or **Hide**) and reopen it later.

Get a journal suggestion

Ava can suggest the best PLOMSE journal for your manuscript. Paste your title and abstract in this form:

```
Title: Deep learning for early detection of crop diseases
Abstract: We compare convolutional and transformer models...
```

Ava compares your text with the scope of our journals and recent articles and suggests one or more journals, with links to their Submissions pages. On the **Journals** page, **Not sure? Let Ava choose the journal for your paper** starts the same conversation.

What they can (and cannot) do

- They know about our journals, conferences, books, preprints, submission, peer review, fees, ethics and open access policies.
- They answer in the language you write in (English and Arabic are detected automatically).
- They **cannot** see your submissions, change anything in your account or make editorial decisions. For a question about a specific manuscript, contact the editor or ploms@plomscience.com.
- Answers may need confirmation by our editorial team; the journal's own guidelines and the editor's instructions always prevail.
- There is a daily limit on the number of questions per visitor.

If they cannot answer, they will say so and give you the editorial office's email address.

Privacy

Do not paste confidential or personal information (for example unpublished data, passwords or reviewers' names) into the chat. Your questions may be processed by the external AI service that powers the assistants in order to generate the answer.